Experience Coordinator

Crescent Cove
The mission of Crescent Cove is to offer care and support to children and young adults with a shortened life expectancy, and their families who love them. The Home provides respite stays for children with life-limiting conditions, as well as sacred space beyond the hospital or home environment for compassionate care at the end-of-life.

Position Summary
The Experience Coordinator works collaboratively with the Interdisciplinary Team to provide quality care to children and families through developmentally appropriate and therapeutic interventions, and educational plans within the mission of Crescent Cove and the philosophy of pediatric palliative care.

This position is 32 hours/week with weekend hours. Salary range is $44,000-$47,000, commensurate with experience.

Job Responsibilities:
- Plans, organizes, and facilitates daily, weekly, and monthly activities and events for children and families of Crescent Cove to encourage socialization, relaxation, and recreation.
- Applies knowledge of children with complex needs, family-centered care, evidence-based practices, and experience to develop a formalized child experience program for the children and families at Crescent Cove.
- Engages directly with children and families in play with projects and events.
- Collaborates with children, families, and Interdisciplinary Team members to integrate goals and plans to promote optimal care that is family-centered, individualized, developmentally appropriate, and psychosocially sound.
- Individualizes, implements, and evaluates the plan of care based on child/family physical, developmental, emotional, and recreational needs.
- Creates safe and engaging play spaces that facilitate group play and encourages children to choose and explore at their own pace.
- Models and teaches child-directed play skills to build confidence and capacity in others, including staff, students, and volunteers.
- Utilizes child-centered responses and techniques to facilitate a safe and non-judgemental environment for children to explore and express themselves.
- Supports developmentally-appropriate legacy and memory activities for the child and/or siblings facing the end of life, to allow expression of feelings, and inclusion in the
process.

● Speaks fluently about mission and child and family experiences to appropriate audiences.
● Develops, trains, and implements Dragonfly Program for volunteers who work directly with children.
● Serves as a liaison between Crescent Cove and community partners in developing activities, visits, and events.
● Participates in planning and executing special events at Crescent Cove.

Professional Qualifications

● Bachelor's degree required in Education, Special Education, Child Development/Developmental Psychology, Recreational Therapy, Pediatric Occupational Therapy, Play Therapy, Child Life Specialist, or related field. Master's degree preferred.
● Minimum of three years of experience working in a healthcare, education, or related-setting.
● Experience working with multicultural children, families, and diverse social situations.
● Must have a proven skill set to work comfortably in an alternative healthcare setting serving children/young adults who are seriously ill or dying and their families.
● Must demonstrate knowledge and skill working with children who have medically complex conditions.
● Responds to crisis situations appropriately, effectively, and calmly to ensure ongoing safety of children/families.
● Current Basic Life Support (BLS) certification required

Personal Knowledge, skills and abilities

● Demonstrates self-awareness of personal, ethical, spiritual, cultural beliefs.
● Highly developed professional and interpersonal skills.
● Attention to detail and follow-through.
● Knowledge of pediatric palliative, hospice, and bereavement care.
● Excellent verbal and written communication skills and ability to work effectively on a one-to-one basis and within groups.
● Self-motivated, self-directed, enthusiastic, energetic, creative, and highly organized.
● Active listening skills.
● Fluency in English.
● Ability to perform work that requires standing, bending, reaching, squatting, kneeling, or lifting up to 25 pounds.
Please submit a cover letter and resume to Karla.Vaughan@CrescentCove.org.
References and background check following successful interview.